

TEAM | AERO

Team Aero LLC Terms and Conditions

Return Policy

Visible Damage to container upon Receipt should be reported to the driver immediately and have driver sign acknowledgement!

If the item(s) you received does not correspond with your order, notify Team Aero, LLC immediately referencing the order number and item(s). Hold incorrect item(s) until instructions for resolution or return are received from Team Aero, LLC. If a loss or damage in shipment occurs, please contact the freight carrier immediately and save the carton for inspection. **Keep the carton and all contents until settlement is adjusted. If this precaution is not taken, Team Aero, LLC will be unable to assist you in recovering the amount of the claim against the carrier.**

All shipments are insured for the full value unless you have signed a declination of insurance form that Team Aero, LLC has on file in our office. If a signed declination of insurance form is on file, you will be held responsible for the full purchase price of part(s) if any damage/loss should occur during shipping. All shipments are shipped FOB: Point of Origin.

Returns are not accepted after 30 days from original ship date unless otherwise stated in writing. Request for return must be submitted to the original sales representative before the end of the 30 day period. All requests for RMA must have a manufacturer certified, FAA certified, and/or equivalent shop teardown report with pricing for RMA to be reviewed for possible approval. Any items rejected at incoming inspection must have a signed inspection rejection form signed and dated by the company designated QA/QC person. Authorized returns will not be accepted unless accompanied by a Team Aero, LLC issued RMA signed by and authorized by an authorized person(s). Part(s) must be returned in the same condition as received without any modifications or alterations and all original paperwork must be returned with the item(s), including any original repair certs and traceability documentation or acceptance of the RMA and credit to the respective account will be delayed and/or void. All returns may be subject to a restocking fee. If return is because of our error, or defective parts, and is within 10 days there will be no restocking charge.

Returns are only accepted at: Team Aero, LLC, 23220 W 84th St Shawnee, Ks 66227, Attn: Jeff Altendorf. Mis-directed returns will be re-routed to the address given above on the customer's shipping account number.

Export Restrictions

Team Aero, LLC accepts no responsibility for violations of the U.S. Department of State or U.S. Department of commerce relating to the exportation of any parts without the proper export licenses. It is the buyer's responsibility to obtain such licenses as required by U.S. Government regulations.